

# Ukrainian Asylum Seekers – Application for an Adult or Child/Youth Opal card

## IMPORTANT

- For eligible Ukrainian refugees the Adult or Child/Youth Opal cards.
- If your application is successful, we recommend that once you receive your Adult or Child/Youth Opal card, you register it at [opal.com.au](http://opal.com.au) or over the phone at 13 OPAL (13 67 25).

## Section A – Conditions of issue and use

- (a) An applicant is eligible for an Adult or Child/Youth Opal card under the Community Transport Scheme if the person:
- is a Ukrainian refugee who arrived in Australia in 2022; and
  - is currently living in the Greater Sydney Area; and
  - holds, or is eligible to hold, a Global Special Humanitarian Visa (subclass 202), a Refugee Visa (subclasses 200, 201, 203 and 204) or other Visa (subclasses 449, 600 and 786 only); and
  - is not less than 4 years of age (children less than 4 years of age travel free and do not require a ticket); and
  - has not already received an Opal Card under the Community Transport Scheme;

Eligible applicants for an Opal Card under the Community Transport Scheme are eligible for and should receive a Child/Youth Opal Card if:

- They are aged 4 to 15, or
- They are aged 16 to 18 years and carry a Senior Secondary Student Transport Concession Entitlement Card (TCEC) which has been verified by the Council.

All other eligible applicants must receive an Adult Opal card.

If the application is successful each person named on this form will receive either an Adult or Child/Youth Opal for travel in the Opal network (Sydney, the Blue Mountains, Central Coast, Hunter, Illawarra and Southern Highlands). An additional station access fee applies when travelling to or from Sydney Airport Domestic or International stations.

For eligible persons, the Opal card is valid for 6 months from the date of issue and is not transferable to another person.

Using the Adult or Child/Youth Opal card is subject to the Opal Terms of Use, available at [www.opal.com.au/en/footer/opal-terms-of-use](http://www.opal.com.au/en/footer/opal-terms-of-use).

## Section B – Applicant details

Please provide details of ALL persons included in this application (those seeking an Adult or Child/Youth Opal card) that are members of your family.

APPLICANT NUMBER	FAMILY NAME	GIVEN NAMES	DATE OF BIRTH DAY MONTH YEAR	RELATIONSHIP TO APPLICANT 1 <i>(eg mother, father, partner, son, daughter)</i>	Adult or Child/Youth Opal Card	Opal Card Number
1						
2						
3						
4						
5						
6						

## Section C Eligibility Checklist

All persons listed in the table above:

- Are over 4 years old
- Hold Ukrainian Citizenship
- Arrived in Australia in 2022
- Are eligible for, or holding, one of the stated visa classes

**Section D – Contact details**

Name:		
Street number / name:		
Suburb:	State: NSW	Postcode:
Email:	Phone number:	
Is this the primary address for all family members	Yes	No
Alternate Address:		

**Section E – Certification by Ukrainian Council of New South Wales Inc.**

<p style="text-align: center;">..... <i>(Insert name of authorised Council representative)</i></p> <p>certifies that the applicants at Section B above are seeking the protection of the Australian Government as a refugee.</p>	Designated agency stamp:
Officer name: <i>(print)</i>	
Signature: _____ Date: _____	

## Section F – Privacy notice

Transport for NSW (“TfNSW”) administers and manages the Ukrainian Refugee Community Transport Scheme (“the Scheme”). The Ukrainian Council Inc (“the Council”) will assist applicants in applying for and receiving Opal Cards under the Scheme. TfNSW and the Council are committed to protecting the privacy of your personal information in accordance with the New South Wales *Privacy and Personal Information Protection Act 1998* and privacy principles.

### 1.1 What personal information do we collect?

By making an application for an Opal Card you will provide personal information to the Council including: your name, date of birth, address and contact details and information about your Commonwealth visa status.

The Council will not provide this personal information to TfNSW unless TfNSW specifically requests it.

#### (a) Are you required by law to provide this information?

Providing the Council with the requested information is not required by law. However, if you choose not to provide the requested information, or choose not to consent to the sharing of your data as outlined below, we will not be able to process the application and issue an Opal Card.

Any personal information collected or accessed by TfNSW and the Council cannot be used for commercial purposes.

#### (b) How we will use and disclose this information

TfNSW and the Council are collecting your personal information for the purpose of administering and managing the Scheme. The personal information you provide is used and disclosed by TfNSW and the Council as follows:

The Council may use your personal information to:

- Assess and verify your eligibility to receive an Opal Card under the Scheme, including validating your Commonwealth visa status.
- Handle any enquiries or complaints you may have about your application.
- Collect, maintain and use information about you for its internal administrative purposes, including for the purpose of its interactions with you.
- Disclose your personal details (including name, date of birth, address, contact details) to TfNSW if TfNSW needs to contact you in relation to the Scheme or your Card, or for purposes otherwise related to the Scheme.
- Prepare reporting on the Scheme to TfNSW.

TfNSW may use your personal information to:

- Investigate and handle any non-compliance with the Scheme Terms and Conditions.
- Prepare reporting for the purpose of transport policy and planning purposes.

TfNSW and the Council will not disclose your personal information except:

- as set out in this Privacy Statement;
- with your consent; or
- as otherwise permitted or required by law.

If you wish to access, correct or remove the personal information collected, please contact the Council for information held in the Scheme application form – [ucnswinc@gmail.com](mailto:ucnswinc@gmail.com).

For further information about how TfNSW will handle your personal information, if it collects it, see [TfNSW's Privacy Management Plan](#) or contact TfNSW at [privacy@transport.nsw.gov.au](mailto:privacy@transport.nsw.gov.au).

## Section G – Applicant declaration – Please read and sign at the bottom of this section

To be signed by:

- all adults in the same family unit listed in Section B – i.e. each parent;*
- if any of the persons named in Section B are under 16 years of age or lack legal capacity to sign on their own behalf, Applicant 1 (who must be a parent or legal guardian) must sign on their behalf except in the case of unaccompanied minors who may sign on their own behalf; and*
- if any of the persons named in Section B are 16 years of age or over, each person must sign the applicant declaration on their own behalf.*

I wish to apply for an Opal Card under the Ukrainian Refugee Community Transport Scheme.

I have read or had explained to me the Privacy Notice (at Section F), and I consent to the collection, use and disclosure of my personal information by the Ukrainian Council of NSW and TfNSW as described in the Privacy Notice.

I confirm that I have read or had explained to me, and agree to the Opal Terms of Use described at Section A. I also confirm that I have read or had explained to me, and agree to, the Conditions of issue and use (at Section A).

If I have appointed an authorised recipient or designated agency at Section C, I authorise them to receive written and/or electronic communications and to communicate with TfNSW about this application on my behalf.

If I am a person listed in Section B that is 16 years of age or over, I authorise Applicant 1 (or if an authorised recipient or designated agency is appointed, that authorised recipient or designated agency) to receive written and/or electronic communications and to communicate with TfNSW about this application on my behalf. I also authorise TfNSW to share my personal or health information with Applicant 1 (or where an authorised recipient or designated agency is appointed under Section C, with that authorised recipient or designated agency).

I declare that the information provided by me in this application is true and correct.

APPLICANT 1 TO SIGN	APPLICANT 2 TO SIGN	APPLICANT 3 TO SIGN
Signature:	Signature:	Signature:

Date:	Date:	Date:
<b>APPLICANT 4 TO SIGN</b>	<b>APPLICANT 5 TO SIGN</b>	<b>APPLICANT 6 TO SIGN</b>
Signature:	Signature:	Signature:
Date:	Date:	Date:

**Checklist – Please tick whichever box applies**

- Section E has been completed, signed and stamped by a designated agency.
  
- An Adult Opal card has been issued and details of card have been provided to TfNSW
  
- . A Child/Youth Opal card has been issued and details of card have been